

WEBSITE RULES

HideIN.net

§1

GENERAL PROVISIONS

1. In these Regulations the Website HideIN.net hereinafter referred to as the "Regulations", are laid down rules for the registration and the submission of procurement, use of services, payments, withdraw from the contract and the receipt of the complaint.
2. The Regulations are used below certain concepts that must be understood in the following way:
 - a. **E-mail address** - e-mail address website: contact@hidein.net
 - b. **Account** - space Website contains related to the Recipient data, available after registration.
 - c. **Notification** - an electronic message sent to the email address specified in the Service Order form, containing specific information.
 - d. **Internet Service** - a website run by the Service Provider at the Internet address hideIn.net, in which members via the Internet (electronic) may purchase the Services;
 - e. **Customer**- a natural person, legal person or an organizational unit without legal personality, the special provisions confer legal capacity, consisting Order on the Website;
 - f. **Service Provider** - Monity Dawid Kordek, Ul. Św. Jerzego 1a, 50-518 Wrocław, Poland
NIP: PL8392897519
 - g. **Agreement** - an agreement concluded between the Service Provider and the Recipient, the subject of which is the provision of services.
 - h. **User** - any person who in any way use the Website.
 - i. **VPN** - encryption with tunneling used to connect remote LANs or individual recipients through a virtual tunnel to ensure the confidentiality of transmitted data;
 - j. **Service** - all services provided electronically by the Service Provider within the Website involving access to servers and VPN
 - k. **Order** - Client's statement of intent, aimed directly to conclude agreements specifying in particular the personal data of the Client, the selected plan and the method of payment.
3. The administrator of the personal data as a result of use of the Website is the Service Provider.
4. Prices on the Internet Service for the individual services are expressed in PLN/EUR/USD and are gross prices (including VAT).
5. The time of conclusion of the Agreement for the provision of services is to **click on a sub-page ORDER** Website Form orders.

§2

PLACE ORDER AND REGISTRATION

1. The customer registers and create the account when placing orders and enter the data required by the order form in the "New Customer". **Placing an order through the "New Customer" is therefore tantamount to the creation account.**
2. After the registration of the Customer by logging in to your account receive information on:
 - a. the information to log on the VPN;
 - b. computer programs giving access to the Services;
 - c. VPN servers;
 - d. information and personal data to invoices;
 - e. the list of payments and invoices;
3. Sale of Services on the Internet Service is based on the Orders submitted by the Customer. The Customer starts submitting orders by selecting one of the separate plans depending on their duration by clicking the "BUY NOW"
4. Assembling of orders by the Customer will be followed by filling in the form data orders in the appropriate tab depending on whether the Client is a registered user or makes ordering with simultaneous registration referred to in point. 1
5. The sub-page of the Internet Service used to Order submission Customer will be able to:
 - a. Check the contract;
 - b. Select the method of payment;
 - c. Use the promotion code;
 - d. Check the entered personal information;
6. **Placing an order is tantamount to its adoption. With the click of a button by the Customer to order the contract is concluded for the provision of electronic services, the object of which is to conduct the Service Account and the provision of services by the Service Provider.**
7. Confirmation of the order is a notification that Customer receives e-mail address passed in the order form.

§3

PAYMENTS

1. Payment for purchased services may be implemented, at the choice of the Customer, one of the ways specified in the Order form.

2. The Service Provider reserves the right to cancel the order when after 7 working days of the adoption of the Order Client fails to pay.
3. Pursuant to the provisions of the VAT Act, Customer accepts the issuing and sending invoices in electronic form to the e-mail address specified in the Order form.

§4

TERMS OF SERVICE

1. The Customer undertakes not to use the services provided by the Internet Service to deliver or transfer illegal content, in particular content that infringes copyright laws and the distribution of which is a violation of generally applicable laws.
2. The service provider realizes the service:
 - a. does not initiate the transmission of data,
 - b. does not select the receiver of the transmission of data,
 - c. does not select or modify the information contained in the transmission data,
 - d. there is no insight into the transmitted data
3. The Customer undertakes not to make use of the services provided by Internet Service actions directly or indirectly to cause harm to others or is likely to cause interference in the Service.
4. It is forbidden to use programs that generate bulk queries to servers and all kinds of activities that may be considered as an attack denial of service.

§5

WITHDRAWAL FROM THE CONTRACT

1. The right to withdraw from the Agreement shall be entitled to the Client who is a consumer within the meaning of art. 22 of the Civil Code.
2. The Client may withdraw from the Sales Contract Services (cancel the services purchased on the Website for any reason) within 14 days from the date of commencement of services to the Client.
3. To withdraw from the agreement Client must complete the withdrawal form and send it to the e-mail address of the Service Provider.
4. In case of withdrawal from the Agreement Internet Service returns the Customer Service price within 14 days.

§ 6

REFUND POLICY

1. It is possible to receive a refund of funds paid within 30 days for new payments.
2. In the event of a subsequent payment resignation date is 7 days.
3. To receive a refund of funds paid, all the following conditions must meet:
 - The user account has not been previously blocked
 - Has not been used more than 3 GB of data for the desired return
 - The number of logins to the VPN server does not exceed 1,000
 - It has not been previously submitted a request for refund of the funds paid
4. To get a refund please send a request to the address contact@hidein.net

§ 7

COMPLAINTS

1. All Electronically supplied services offered on the Internet Service are free from physical and legal defects.
2. The service provider liable to the Customer if the item is sold to the disadvantage of a natural or legal person (Warranty), according to the rules specified in the Act Civil Code dated 23 April 1964.
3. To take advantage of the right to claim the Service, Client fills CLAIM FORM and send it to the address of the Service Provider.
4. The complaint will be considered within 14 days from the date of submission of claim forms.

§8

FINAL PROVISIONS

1. In matters not regulated by the relevant provisions generally applicable Polish law.
2. Contents of the Regulations is binding on the parties in accordance with the wording at the time of the Order.
3. The consumer has the right to use extrajudicial means of dealing with complaints and redress, such as:
 - a. standing arbitration consumer court, where you can submit requests for resolution of the dispute arising from the contract of sale,
 - b. county or city consumer advocate or social organizations whose statutory task is to protect the rights of consumers.
4. At the address <http://ec.europa.eu/consumers/odr> platform is available online dispute resolution between consumers and businesses at EU level (ODR platform). The ODR platform is an interactive and multilingual web site with one-stop service for consumers

and businesses seeking to out of court settlement of the dispute concerning contractual obligations arising from the website of the sales or service contract.

5. These regulations form an integral part, concluded by the Service Provider and the Customer, the Contract.
6. These Regulations are applicable from 1 August 2016 until further notice.